

# SAP HYBRIS

## Service Cloud



**RM298**

\* Price not inclusive GST.

**/ user / month \***

minimum 5 users

## End-to-End Service Excellence

Enable your organization to cover every touch point in a customer service engagement and deliver service excellence. Supports seamless transitions between communication channels to resolve customer issues or execute orders.



\* Subscription billed annually

## Package Included\*

- ✓ 5 users license for 1 year subscription
- ✓ Standalone standard configuration and implementation
- ✓ First time Master Data migration
- ✓ User training (1 session only)
- ✓ Storage 10GB per user
- ✓ Mobile apps for iOS, Android, Windows 10
- ✓ 24x7 SAP standard support
- ✓ EMIS 10 days remote support



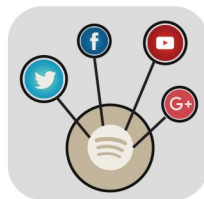
## Service on the Go

Mobilize your service agents with tools to address customer issues more productive and efficiently.



## Right Insight, Right Time

Provide service agents with customer and solution details.



## Omnichannel Ticket Time

Support ticket will be created manually or automatically by inbound email, social media such as Facebook, Twitter, and YouTube.



## Service Force Automation

Accelerate service cycles to enable service team more efficient.



\* Subject to Terms & Conditions



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